

How to Participate in the Tennis Queensland Affiliate Rewards Program for Brisbane International 2010

The Tennis Queensland Affiliate Rewards program for Brisbane International 2010 will start 9am (EST) Thursday 3 September 2009 and will run until 5pm (EST) Monday 30 November 2009.

The Tennis Queensland Affiliate Rewards program only applies for tickets purchased to Brisbane International 2010.

Tennis Queensland Registered Players

Tennis Queensland Registered Players will have a priority purchase period to buy tickets for the Brisbane International 2010.

Series Packages tickets will go on sale 9am (EST) Thursday 3 September 2009 and will remain on sale until 5pm (EST) Wednesday 23 September 2009.

Single Session tickets will go on sale 9am (EST) Friday 11 September 2009 and will go off sale 5pm (EST) Wednesday 23 September 2009.

The Tennis Queensland Affiliate Rewards program will be active during these dates.

Please note that Tennis Queensland Registered Players who would like to purchase tickets after the priority purchase period has finished will need to wait until the General Public on sale dates times.

How to book

- If you are purchasing tickets to three or more sessions please call 1300 88 104 to book your tickets.

Internet

- To purchase tickets online you need to have a current My Ticketek account. If you are not currently a member of My Ticketek, please go to www.ticketek.com.au to become a member.
- For the priority purchase period for Tennis Queensland you will need to have your 2009 Player Registration/Member number ready as this will act as your password when you are purchasing tickets.
- To purchase tickets during the priority purchase period you will need to go to www.ticketek.com.au/ma2010
- You will be prompted through your preferred delivery method and the payment pages. Please note that if you are purchasing during the priority period the website will only allow you to purchase if you enter your Tennis Queensland Player ID at the prompt.
- At the completion of your purchase you will be directed to an order confirmation page. At the bottom of the confirmation page there will be a banner ad which will advertise the Tennis Queensland Affiliate Rewards program. You will need to click on this banner.
- When you click on the banner you will be redirected to the Brisbane International website. At this point you will be required to enter the following details: Your name, Your Tennis Club and the amount of tickets you have purchased.
- To complete the survey you will need to click on the button that says "submit". The information will be sent to Tennis Queensland and collated to work out which clubs will benefit in the program.

Phone

- To purchase tickets via phone please call 1300 888 104 and have your 2009 Player Registration/Member number ready to quote to the operator.
- Once you have selected the amount of tickets you would like to purchase and the sessions you would like to attend the operator will ask if you are participating in the Tennis Queensland Affiliates Reward Program. At this point you will need to inform the operator which tennis club you are a member of and this will be recorded by the operator.
- This information will be sent to Tennis Queensland and collated to work out which clubs will benefit in the program.

Tennis Queensland Non Registered Players/Members (Social)

Non registered Tennis Queensland Players/Members (Social) will be able to purchase tickets to Brisbane International 2010 from the General Public on sale dates.

Series Packages tickets will go on sale 9am (EST) Wednesday 7 October 2009.

Single Session tickets will go on sale 9am (EST) Wednesday 14 October 2009.

The Tennis Queensland Affiliate Rewards program will be active during these dates.

How to book

- If you are purchasing tickets to three or more sessions please call 1300 88 104 to book your tickets.

Internet

- To purchase tickets online you need to have a current My Ticketek account. If you are not currently a member of My Ticketek, please go to www.ticketek.com.au to become a member.
- To purchase tickets you will need to go to www.ticketek.com.au/brisbaneinternational
- You will be prompted through your preferred delivery method and the payment pages. Please note that if you are purchasing during the priority period the website will only allow you to purchase if you enter your Tennis Queensland Player ID at the prompt.
- At the completion of your purchase you will be directed to an order confirmation page. At the bottom of the confirmation page there will be a banner ad which will advertise the Tennis Queensland Affiliate Rewards program. You will need to click on this banner.
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Agencies

- To purchase tickets via an agency you will need to book in person. Please note that Ticketek Agencies do not accept phone enquiries.
- Once you have selected the amount of tickets you would like to purchase and the sessions you would like to attend the operator will ask if you are participating in the Tennis Queensland Affiliates Reward Program. At this point you will need to inform the operator which tennis club you are a member of and this will be recorded by the operator.
- This information will be sent to Tennis Queensland and collated to work out which clubs will benefit in the program.