

October 2022

Dear Gail,

Congratulations. We are very pleased to inform you that **MT400 - Ipswich** tournament is a recipient of the 2022 Tournament Recognition Award, as part of the ITF World Tennis Masters Tour ("WTMT"). This award aims to recognise tournaments in 2022 that deliver fantastic events and receive high player satisfaction rates.

We thank you for your support and commitment to the WTMT, which is currently providing opportunities for over 28,000 players to compete and enjoy the many enriching benefits that the Tour provides.

The standard of tournament delivery, communication and overall experience are important factors for the players attending each tournament. The overall standard of delivery and player satisfaction is consistently good across all 505 ITF Masters tournaments. However, your tournament has been recognised by the players as providing among the very best player experience within your grade.

All tournaments that took place between January-May 2022 have been considered for the award, provided they met the necessary criteria outlined. This included feedback responses from a minimum of 10% of entered players in the post-event player satisfaction survey, the satisfactory completion of the Referee's report, and timely and accurate submissions to the ITF. Tournaments which received the best player satisfaction score based on grade and region have been recognised. Awards are presented during 2022 based on the following criteria:

**MT1000**

- Two (2) tournaments shall receive the recognition amongst all MT1000 grade tournaments

**MT700**

- Up to 10 tournaments globally will be awarded in 2022

**MT100, MT200 and MT400**

- Awarded by grade and region with 1 award allocated for up to 10 tournaments in the grade and region, for example MT400 in South America or MT200 in Europe.
- Up to four (4) awards reserved for the best new tournament(s) that took place.

Tournaments taking place between June-December 2022 will be assessed early in 2023.

We are very pleased to recognise the success of your tournament, and all involved in the planning and delivery of the event. We hope that this recognition motivates you to continue delivering a fantastic experience to players.

A badge of recognition will appear on the tournament calendar of the ITF website ahead of entries opening for the next edition of your tournament in 2023. In addition, we are pleased to provide a digital certificate which we encourage you to share with your venue and participants.

If you have any questions on the scheme or wish to send photos, please contact [masters@itftennis.com](mailto:masters@itftennis.com)

Kind regards,



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